



The last couple of years your Credit Union has been moving forward with several changes to strengthen your financial institution so we may better serve you. Between expanding our field of membership and a complete system upgrade, we have done many things to improve now and in the future. We also continuously evaluate our products and services, hours of operation, security and technology, staff and branch locations so as to ensure that we are always doing what is best for the membership and the Credit Union.

The Crown Centre branch located at 2110 Crown Centre Dr. Charlotte, NC will no longer be in service after the close of business on Wednesday, January 31, 2018. Rest assured, you will continue to see the familiar faces you've grown to know as our employees from this branch assume roles at other branch locations.

In making the decision to close the branch, our primary concern is maintaining the exceptional member service you have come to expect. There will be no interruption to service or to your account access. Members will still be able to have free access to funds at Cash Points ATM machines (as close as 9808 Monroe Rd. Charlotte, NC 28270 **0.5 miles**), "Carolina Mobile"-Cell Phone Banking, "HomeCU"-Online Banking and "CMORE"-bank by phone services. If you need to visit a branch, our Main Office (6502 McMahan Dr. Charlotte, NC **9 Miles**) and our Monroe Branch (2115 West Roosevelt Blvd Monroe NC **14 Miles**) will be open Monday - Friday from 9:00am-5:00pm with 24 hour/7 day a week night drop safes.

The decision to close a branch is never an easy one. As technology continues to advance, the demand for electronic services continues to increase. Our Credit Union always will strive to provide the latest technology, pay the best interest rates and offer the best loan rates at the lowest cost possible .

We will always continue to make decisions that are in the best interest of our members. CCFCU will remain dedicated to providing you with financial solutions to fit your life and continue our tradition of outstanding member service. We look forward to serving you now and in the future.

Ashley Hill
President/CEO
Carolina Cooperative Federal Credit Union